

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT		1. CONTRACT ID CODE	PAGE OF PAGES 1 3
2. AMENDMENT/MODIFICATION NO. 17	3. EFFECTIVE DATE See Block 16C	4. REQUISITION/PURCHASE REQ. NO. N/A	5. PROJECT NO. (If applicable)
6. ISSUED BY NASA Shared Services Center Procurement Office/ Teri J. Osabutey Stennis Space Center, MS 39529-6000		7. ADMINISTERED BY (If other than Item 6)	
8. NAME AND ADDRESS OF CONTRACTOR (No. Street, county, State and ZIP Code) OAO Corporation Attention: Ms. Martha Knox 7375 Executive Place Seabrook, MD 20706		(4) 9A. AMENDMENT OF SOLICITATION NO. 9B. DATED (SEE ITEM 11) 10A. MODIFICATION OF CONTRACT/ORDER NO. NAS5-98144 10B. DATED (SEE ITEM 13) June 22, 1998	
CODE	FACILITY CODE		

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

- ☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended, ☐ is not extended.
- Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:
- (a) By completing Items 8 and 15, and returning one (1) copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATA SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and data specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

N/A

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

(4) A.	THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
B.	THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
C.	THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: X FAR 52.212-4, Contract Terms and Conditions - Commercial Item (c) -- Changes
D.	OTHER Specify type of modification and authority)

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return 3 copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of this modification is to:

- Revise 2.3.2.5, PCELL Phone Description,
- Revise E.3.3.1, Phone Services, and
- Incorporate Price Model for revisions.

See Continuation Page.

Except as provided herein, all terms and conditions of the document referenced in Item 5A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) Martha Knox Contracts Manager	16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Teri J. Osabutey Contracting Officer
15B. CONTRACTOR/ORDEROR Martha E. Knox (Signature of person authorized to sign)	16B. UNITED STATES OF AMERICA BY [Signature] (Signature of Contracting Officer)
15C. DATE SIGNED 1/19/07	16C. DATE SIGNED 04/23/2007

1. Delete E.2.3.2.5, PCell Phone Description and replace with the following:

E.2.3.2.5 PCELL PHONE DESCRIPTION

Functionality: Provides full cellular phone capabilities with a minimum of 300 minutes per month.

Standard Services:

Service Type	Service Level	Typical Service Characteristic
Instrument	Cellular	Cellular phone
Line Type	None	No connection
Voice Mail	None	No voice mail
Feature Set	Cellular	Low battery indicator, roaming, caller ID, etc.
Moves/Adds/Changes	Regular	<= 5 moves/adds/changes completed within 2 work days
Restore to Service	Regular	Restore to service by close of next business day

[End Clause]

2. Delete E.3.3.1, Phone Services and replace with the following:

E.3.3.1 PHONE SERVICE

Service Description: Provides the service to ensure an appropriate phone instrument and complete phone system is available to the specified Phone Type. This includes instruments, infrastructure, and other required services to provide telephone related connectivity within, and external to, the Center. Also included in this service is the maintenance and administration of the telephone infrastructure; basic services (operational configuration, engineering and maintenance of analog and digital telephone switching system); moves, adds,

changes; corrective/preventative maintenance of telephone and facsimile instruments and drops; and administration, operation, and maintenance of Central Communication Center (CCC) (telephone and central fax operators). The CCC provides telephone operators to direct incoming calls, set up voice conferences, initiate foreign calls, and operate a central facsimile service (if required by the Center). The CCC is staffed during normal business hours (6:00am - 6:00pm, Monday through Friday except Federal holidays). During off hours the incoming calls to a Center's main number will be handled by an computerized system. Performance levels

include moves/adds/changes completed within the specifications listed in E.3.1.8, Moves, Adds, Changes. Standard for restore to service is close of business next day.

Instrument

Service Description: Provides for the phone instrument type.

Service Levels	Typical Service Characteristic
Single	Single line phone instrument
Dual	Dual line phone instrument
Multi-12	12 line phone instrument
Multi-24	24 line phone instrument
Cellular	Cellular phone with a <u>minimum of 300 minutes</u> per month.

Line Type

Service Description: Provides for the desired line type.

Service Levels	Typical Service Characteristic
None	No connection
Analog	Analog line
Digital	Digital line

Voice Mail

Service Description: Provides the services required for a voice mail system with the following capabilities: recorded announcements, audio and visual indicators of messages awaiting retrieval, forwarding capability, broadcast (voice mail lists), 15 minutes of storage, auto dial voice mail caller, auto reply (send message back to voice mail caller), create, delete, retrieval of messages from any DTMF phone (internal or external to Center). Retrieval of messages from external to the Center shall be accessible via a toll-free line.

Service Levels	Typical Service Characteristic
None	No voice mail
Standard	Voice mail with above capabilities
Enhanced	Voice mail with 30 minutes of storage

Feature Set

Service Description: Provides for a standard set of features to be provided with the phone seat

Service Levels	Typical Service Characteristic
Standard	Call forwarding, transfer, forward, intra-Center conferencing, camp, redial, hold
Speaker	Standard features plus speaker phone
Enhanced	Standard features plus speaker phone, call pickup/hunt group, call park, speed call, auto dial, caller ID
Cellular	Low battery indicator, recharger, caller ID, call waiting, roaming, speed call

Restore to Service

Service Description: Provides standard maintenance services including:

- ☐ System diagnostics and trouble shooting
- ☐ System and component maintenance
- ☐ Configuration changes, tracking, and documentation.

Service Levels	Typical Service Characteristic
Basic	Restore to service within 3 working days
Regular	Restore to service by close of next business day
Premium	Restore to service within 8 work hours
Enhanced	Restore to service within 4 work hours
Critical	Restore to service within 2 contiguous hours

[End Clause]

3. The Price Model associated with the above revisions has been incorporated in the master contract.
4. All other terms and conditions remain the same

[End Modification 017]

ODIN Enterprise PCell Proposal
Contractor Name: OAO

Center Phone Service Type	PCELL REQ'S	FY 07			FY 08			FY 09			FY 10		
		TOTAL QTY	UNIT PRICE	TOTAL AMOUNT	TOTAL QTY	UNIT PRICE	TOTAL AMOUNT	TOTAL QTY	UNIT PRICE	TOTAL AMOUNT	TOTAL QTY	UNIT PRICE	TOTAL AMOUNT
Instrument		0	50.00	\$0	0	49.00	\$0	0	48.00	\$0	0	47.00	\$0
Cell	S												
Line Type													
None	S												
Digital													
Analog													
Voice Mail													
None	S												
Standard	O		-			-			-			-	
Enhanced	O		-			-			-			-	
Feature set													
Standard													
Speaker													
Enhanced													
* (1) Cellular (minimum of 450 minutes)	S												
Moves/Add's And Changes													
Regular	S												
Enhanced	O		2.00			2.00			2.00			2.00	
Restore to Service													
Basic	O		(1.00)			(1.00)			(1.00)			(1.00)	
Regular	S												
Premium	O		1.50			1.50			1.50			1.50	
Enhanced	O		3.00			3.00			3.00			3.00	
Critical	O		7.00			7.00			7.00			7.00	